

TO: Northeast Iowa Newspapers/Radio Stations/Public

FROM: Clayton County Supervisors

DATE: May 12, 2020

NEWS RELEASE—FOR IMMEDIATE RELEASE

Clayton County will re-open their offices to the public on a limited basis in a continued effort to stop the spread of COVID-19. The reopening of offices is scheduled for May 14th. Doors at each facility will remain locked, appointments are required, one visitor per household, and screening of visitors will happen at the door. Visitors will have their temperature taken at the door following the screening questions. The public is required to wear a properly fitting mask that covers their mouth and nose to their appointment(s). *Our goal is to protect the citizens and employees of Clayton Co.* Please contact the Department by phone if you have questions regarding services and to schedule an appointment. Visit www.claytoncountya.gov for services that are available online. County Departments and phone numbers are listed below:

Auditor's Office - Suspended passport services until further notice. 563.245.1106

Treasurer's Office - We encourage customers to pay motor vehicle renewals and tax payments online at www.iowataxandtags.gov. or mail them to 111 High St NE Suite 101 Elkader, IA 52043 or leave them in the drop box located near the exit of the courthouse parking lot. A limited number of appointments will be available for transferring ownership of vehicles if it cannot be completed by other means. Please call 563-245-1807 for assistance.

Driver's License - We will start taking calls for appointments on May 20th. Appointments will be required! Call 563-245-3200

Recorder's Office 563.245.2710

Assessor's Office 563.245.2533

Clerk of Court - Clerks offices will continue to operate from behind closed doors through June 1, meaning that they will continue to provide only essential and emergency court services. 563.245.2204

Law Enforcement Center – Remains closed till further notice. Suspended fingerprinting, inmate visitation, and Work Release until further notice. Gun permits can be processed by mail. Sex Offender registration can be done by phone and by mail. 563.245.2422

Secondary Roads 563.245.1782

General Assistance -Please call ahead for an appointment. 563.245.1865

Veteran's Services -Please call ahead for an appointment. 563.245.1865

Visiting Nurses & Public Health 563.245.1145

Unity Point at Home 563.245.2064

Community Action 563.245.2452

Substance Abuse 563.245.1546

Emergency Management 563.245.3004

Environmental Health & Zoning Appointments required. Please call ahead to schedule an appointment. 563.245.2451

Board of Supervisors: 563.245.2166

Clayton County Development and Tourism: 563.245.2201

Conservation Department & Osborne Nature Center: 563.245.1516