

**TO:** County Offices/Northeast Iowa Newspapers/Radio Stations/Public

**FROM:** Clayton County Public Information Officer

**DATE:** March 24, 2020 at 4PM

NEWS RELEASE—FOR IMMEDIATE RELEASE

**Clayton County Offices - Continuation of Operations Update 3/24/2020**

Clayton County offices remain closed to the public at this time. Services can still be performed electronically, through drop-off, and by scheduled in-person appointments for select offices. Clayton County employees continue to work, with some staggered schedules in place. *Our goal is to protect the citizens and employees of Clayton County.* We appreciate public assistance and support as we navigate this novel experience together. If you have an urgent issue, please contact the department directly.

**Assessor's Office:** 563.245.2533

**Attorney's Office:** 563.245.3888

**Auditor's Office:** 563.245.1106

**Board of Supervisors Office:** Regular meetings are taking place in the public meeting room at the county office building on Gunder Rd, and they will return calls (563.245.2166) and emails. Measures are being taken to make public meetings available online to ensure the safety of citizens, employees, and essential service personnel. Supervisors will continue to monitor the situation and adjust as needed with guidance from the Iowa Department of Public Health. Steps taken to-date are to minimize spread, preserve supplies, and aide the healthcare system rather than overwhelm frontline personnel.

Supervisors want to thank their employees for keeping services open and for all the extra hours spent keeping Clayton County safe. They encourage and thank the citizens of Clayton County for sheltering in place. You are saving lives by staying home—if you do travel make sure you quarantine yourself for 14 days before going out in public. It is imperative that we think of others as we make these decisions.

**STAY HOME—DON'T ROAM!**

**Central Point of Coordination:** Please direct questions by calling 563.245.1865

**Clerk of District Court:** 563.245.2204

**Community Action:** 563.245.2452

**Conservation:** Conservation employees continue working on a staggered schedule with work from home accommodations as needed. The Osborne Conservation Center/Welcome Center is closed to the public. The Native Wildlife Exhibit is open for walk-through visitors from 8am-4pm M-F. Campgrounds are not open at this time due to high moisture. Parks are open for hiking, fishing, etc. 563.245.1516

**Economic Development/Tourism/Industry:** 563.245.2201. (Attachment regarding Small Business Loan grants)

**Emergency Management:** 563.245.3004 Follow **Clayton County Emergency Management** on [Facebook](#) for the latest updates and resources.

**Engineer's Office/Secondary Roads:** We are proactively taking steps to support our workforce, their families and the general public. We are practicing social distancing so please do not approach our workers in the field. Additionally, all our shops and offices are closed to the public. If you have a road concern, please contact the Office. You can call 563.245.1782, email [cceng@claytoncountya.gov](mailto:cceng@claytoncountya.gov) or send a direct message on Facebook to Clayton County Secondary Roads.

**General Assistance:** 563.245.1865

**Environmental Health and Zoning:** Water testing, septic, and well permits for emergency situations can call 563.245.2451. Office hours are limited as staff practice social distancing.

**Medical Examiner** 563.933.6277

**Recorder's Office:** Continues to process real estate documents as an essential service to the real estate industry and larger economy. Please call 563.245.2710 to direct questions or schedule an appointment for real estate.

**Rural Services:** Garbage collection is still taking place.

**Sheriff/Law Enforcement Center:** Suspending fingerprinting, inmate visitation, and Work Release. (Weapons Permit Renewal Attachment)

**Treasurer's Office:** The property tax deadline has been extended to April 16th. Property owners may pay online at [www.iowataxandtags.org](http://www.iowataxandtags.org), by mail, or put them in the drop box located near the exit of the courthouse parking lot. You may direct questions or request assistance by calling 563.245.1807.

**\*\*Iowa DOT bans driver's license renewal appointments, for non-essential service industry personnel, until May 1<sup>st</sup>.\*\* Clayton County Driver's License Station remains closed.**

**Unity Point at Home:** 563.245.2064

**Veteran's Affairs:** 563.245.1865

**Visiting Nurses & Public Health:** 563.245.1145

Please stay home if you can. If you don't feel well, self-isolate, and call your physician for further instructions. Do not travel unnecessarily. Try to limit your time out in public, and practice social distancing when you have to be out.

Tension, anxiety, and rumor mills are spreading faster than COVID-19, so please direct your questions or concerns to trusted sources. Instead of putting misinformation into the universe, please try to identify, correct, and pass along information from trusted sources.

**For updated information on COVID-19, visit the Iowa Department of Public Health webpage at <https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus> or the state webpage <https://coronavirus.iowa.gov/>**

**Follow the Iowa Department of Public Health on Facebook @IowaDepartmentOfPublicHealth and on Twitter @IAPublicHealth. Share their accurate information!**